



# Southwell Visitation Guidelines

## Visitor Restrictions In Effect for Coronavirus Disease

To protect our patients, staff, and community during the outbreak of COVID-19, visitor restrictions are in effect for Southwell Facilities: Tift Regional Medical Center, Southwell Medical, Southwell Health and Rehabilitation, and all clinics and departments of these facilities.

Visitation is suspended in Southwell Facilities until the transmission of COVID-19 is no longer a threat to our patients, staff and community.

Southwell recognizes that support from friends and family can play a positive role in the healing process. We encourage all friends and family to utilize other forms of communication including phone and video calls on cell phones and mobile devices. To reach a Tift Regional in-patient advocate, please call these numbers:

2nd Floor Patient Rep (229) 520-2629  
3rd Floor Patient Rep (229) 402-2826  
Concierge line (229) 353-CARE

We apologize for any inconvenience these policies may cause. We are following public health agency recommendations to create the safest possible environment for everyone in our communities. Exceptions to visitation are at the discretion of the provider.

### **TIFT REGIONAL MEDICAL CENTER and SOUTHWELL MEDICAL**

No visitors are allowed in Tift Regional Medical Center including the Emergency Department or Southwell Medical UNLESS one of the following exceptions apply:

1. Obstetric patients may have one partner during the stay.
2. Patients who are under the age of 18 may have two parents or guardians only.
3. Patients undergoing surgery or a procedure may have one visitor on-site during the actual procedure/surgery.
4. The patient's attending physician, in conjunction with medical staff leadership, when needed, determines a visitor is necessary for the patient's care or safety.



If a visitation exception exists, the visitor/patient must meet the following requirements:

1. The visitor is over the age of 18.
2. The visitor is screened and does not exhibit symptoms of COVID-19.
3. The visitor is issued a visitor pass.
4. The visitor remains in the patient's room for the duration of the visit except when obtaining nourishment from cafeteria.
5. The patient is not a Person Under investigation (PUI) or COVID-19 positive (unless at end of life).
6. Once a visitor leaves the premises, he/she may not return for visitation.

## **SOUTHWELL HEALTH AND REHABILITATION**

See *Southwell Health and Rehabilitation Limited Visitation Guidelines*.

### **CLINICS AND OUTPATIENT DEPARTMENTS**

No visitors are allowed to accompany clinic patients unless one of the following exceptions apply:

1. Patients under the age of 18 may be accompanied by two parents or guardians.
2. The patient's physician, in conjunction with medical staff leadership, when needed, determines a visitor is necessary for the patient's care or safety.

If a visitation exception exists, the visitor must meet the following requirements:

1. The visitor is over the age of 18.
2. The visitor is screened and does not exhibit symptoms of COVID-19.
3. The visitor is issued a visitor pass.
4. The visitor remains with the patient for the duration of the visit.
5. The visitor properly wears a protective mask at all times.

### **VENDORS**

Non-essential vendors, including manufacturers'/pharmaceutical representatives, are not allowed in Southwell Facilities.

### **DELIVERIES**

Admittance for flowers, gift and food deliveries are suspended for outside vendors.

Patients allowed visitors, may receive flowers, gifts and food deliveries when delivered by their visitor.

Patients not allowed visitors will be allowed the flower and gift deliveries at the discretion of the provider. Items for delivery will be dropped off at the 20<sup>th</sup> Street Lobby and the items will be delivered by a member of the hospital staff.

Food deliveries for staff are permitted at the following locations:

- MOB, Southwell Medical and West Campus– Deliveries for staff is permitted with staff picking up deliveries from the vendor in the parking lot.
- Main Campus - Deliveries for staff is permitted with staff picking up deliveries from the ED Alley. Deliveries for staff are not permitted at the 20<sup>th</sup> Street Entrance.

