



# NEW VISITATION LEVELS

To protect our patients, staff, and community during the outbreak of COVID-19, visitor restrictions are in effect for Southwell Facilities: Tift Regional Medical Center, Southwell Medical, Southwell Health and Rehabilitation, and all clinics and departments of these facilities.

We are using four new visitation levels — yellow, orange, red and purple — to protect our patients and caregivers and limit the spread of COVID-19. The visitation levels are based on data about how COVID-19 is spreading, including state and county public health information. Thank you for your understanding. Exceptions to visitation are at the discretion of the provider.

## Communicating with Families

Southwell Facilities recognize that support from friends and family can play a positive role in the healing process. Even when you can't visit in person, we encourage you to stay connected virtually. We ask our patients and families to partner with our healthcare professionals.

**For our patients who are able to communicate for themselves** and make decisions, we ask that the patient contact their loved ones directly with his or her progress toward recovery. **For our patients who need assistance or cannot communicate for themselves**, our team of healthcare professionals will contact the patient's next of kin or emergency contact to give information and updates. We ask that this designated contact share the updates with other family members.

To reach a patient advocate, please call our Healthcare Concierge at (229) 353-CARE.

**PLEASE NOTE:** All visitors must wear a mask, participate in the required screening process and sanitize their hands. Visitation guidelines are subject to change if safe physical distancing isn't possible.

# VISITATION LEVELS








**MORE  
OPEN**



**MORE  
RESTRICTED**

<b>LEVEL YELLOW</b>	<b>COVID-19 POSITIVE Patients (PPE provided)</b>	<b>COVID-19 NEGATIVE Patients</b>
All Patients	Must be 18 or older	Normal (Open Visitation)

**PLEASE NOTE:** Patients must follow all social distancing and masking guidelines.

LEVEL ORANGE		COVID-19 POSITIVE Patients (PPE provided)	COVID-19 NEGATIVE Patients
<b>ADULT PATIENTS</b>			
 Hospitalized patients	No visitors	One visitor*	
 Appointments and procedures (without a hospital stay including clinic visits)	No visitors	One visitor*	
 Emergency Department	No visitors	One visitor*	
 Prenatal Appointments	No visitors	One visitor*	
 Labor and Delivery	One visitor during labor	One visitor*	
<b>PEDIATRIC PATIENTS</b>			
 Appointments, procedures and hospitalizations	One parent or guardian	Two parents or guardians	
 Emergency Department	One parent or guardian	One visitor*	








\* Patients may have one individual visitor (18 or older) per day as long as the patient is not a Person Under Investigation (PUI) or COVID-19 positive (unless at end of life).

If a visitation exception exists, the visitor/patient must meet the following requirements:

- The visitor should remain in the patient's room for the duration of the visit except when obtaining nourishment from the cafeteria.

**Visiting hours are from 10 am to 6 pm daily.** We ask visitors visit with patients during visiting hours. Entry after hours will be by exception only through the Emergency Department.

Visiting hours are from 10 am to 6 pm daily. Hours are subject to change without notification. Length of visitation may be restricted based on the patient's condition.








LEVEL RED	COVID-19 POSITIVE Patients (PPE provided)	COVID-19 NEGATIVE Patients
<b>ADULT PATIENTS</b>		
 Hospitalized patients	No visitors	One designated visitor*
 Appointments and procedures (without a hospital stay including clinic visits)	No visitors	One designated visitor*
 Emergency Department	No visitors	One designated visitor*
 Prenatal Appointments	No visitors	One designated visitor*
 Labor and Delivery	One visitor during labor	One designated visitor*
<b>PEDIATRIC PATIENTS</b>		
 Appointments, procedures and hospitalizations	One parent or guardian	Two parents or guardians
 Emergency Department	One parent or guardian	One parent or guardian

**PLEASE NOTE:** A patient's provider may make compassionate exceptions, when appropriate. For patients receiving joint procedures, one designated coach may stay overnight.

\* Patients may choose one individual (18 or older) to be their designated visitor. That designated visitor may visit each day during the patient's hospital stay.

If a visitation exception exists, the visitor/patient must meet the following requirements:

- The visitor remains in the patient's room for the duration of the visit except when obtaining nourishment from cafeteria.
- The patient is not a Person Under investigation (PUI) or COVID-19 positive (unless at end of life).
- Once a visitor leaves the building, he/she may not return for visitation.

LEVEL PURPLE	COVID-19 POSITIVE Patients (PPE provided)	COVID-19 NEGATIVE Patients
<b>ADULT PATIENTS</b>		
 Hospitalized patients	No visitors	No visitors unless: <ul style="list-style-type: none"> <li>• Special assistance** is required as noted by provider</li> </ul>
 Appointments and procedures (without a hospital stay including clinic visits)	No visitors	No visitors unless: <ul style="list-style-type: none"> <li>• Special assistance** is required</li> <li>• Patient will be under sedation</li> <li>• Provider has asked the patient to bring a responsible adult</li> </ul>
 Emergency Department	No visitors	No visitors, unless special assistance** is required
 Prenatal Appointments	No visitors	No visitors
 Labor and Delivery	One visitor during labor	One visitor during labor
<b>PEDIATRIC PATIENTS</b>		
 Appointments, procedures and hospitalizations	One parent or guardian	Two parents or guardians
 Emergency Department	One parent or guardian	One parent or guardian

**PLEASE NOTE:** A patient’s provider may make compassionate exceptions, when appropriate. For patients receiving joint procedures, one designated coach may stay overnight.

\*\* Special assistance is any circumstance where a patient’s provider determines that a visitor is critical to physical or emotional care.

If a visitation exception exists, the visitor/patient must meet the following requirements:

- The visitor remains in the patient’s room for the duration of the visit except when obtaining nourishment from cafeteria.
- The patient is not a Person Under investigation (PUI) or COVID-19 positive (unless at end of life).
- Once a visitor leaves the building, he/she may not return for visitation.