



# HEALTH ALERT

## Southwell Facilities Visitation FAQ

### **ALL VISITORS:**

#### **What locations are at Level Purple for visitation?**

Tift Regional Medical Center is the only location at Level Purple.

#### **What locations are at Level Red for visitation?**

Southwell Medical, Offsite Surgery Centers, and all Clinics are at Level Red.

#### **Will a visitor be able to leave and return within the same day?**

No, once a visitor leaves the building, they will not be allowed to return until visiting hours the following day unless providers gives exception.

#### **Does the visitor have to wear a mask while in the facility?**

Yes. Southwell Facilities require patients, visitors and staff to wear masks while in the facility.

#### **Are vendors allowed at this time?**

For Level Purple, only essential vendors are allowed during this time. An essential vendor is defined as those needed for immediate provision of patient care needs.

### **INPATIENT VISITORS:**

#### **What is the process for granting exceptions to the visitation policy?**

Any exceptions to the visitation policy will be decided by the patient's provider.

#### **For patients with a granted visitation exception, when are visiting hours and what are the entry points?**

Visiting hours are from 10 am to 6 pm daily. Visitors may enter at the 20<sup>th</sup> Street lobby. The Garage Entrance is open Monday-Friday 10 am to 6 pm and on Saturday and Sunday from 10 am to noon.

#### **For patients with a granted visitation exception, will a visitor be allowed to spend the night?**

If the patient is in a private room, a visitor may spend the night. If visitors leave, returning for continued visitation is to occur during visitor hours, 10 am to 6 pm. Entry outside of these times will be by provider exception only and through the ED entrance.

#### **Will patients be allowed to have sitters stay with them?**

Only with a visitation exception made by the patient's provider.

## **OUTPATIENT AND CLINIC VISITORS:**

**Will patients that are coming in for Day Surgery, Endoscopy, and Heart Center procedures that require sedation be allowed to have a visitor?**

Yes, patients that are receiving procedures that require sedation will be allowed to have a driver accompany them to their appointment.

**Will patients presenting to Tift Regional Medical Center for outpatient services such as labs and x-rays be allowed to have a visitor?**

No, patients presenting for outpatient services that do not require sedation will not be permitted to bring a visitor in the building with them.

**Will patients presenting to Southwell Medical Clinic (formerly Affinity) for outpatient services such as labs and x-rays be allowed to have a visitor?**

Yes, patients presenting for outpatient services at facilities that are under Level Red restrictions are allowed one visitor, 18 years of age or older, to accompany them for outpatient services.

**Can minor children accompany an adult during outpatient appointments?**

Under the Level Red, children are not permitted to accompany parents or siblings to appointments unless there is an exception granted by the provider.

**If a patient brings an interpreter the outpatient appointment, does this the interpreter count as the one visitor?**

Yes. The Facility provides interpreter services if the patient would like to bring a different visitor.