



HEALTH ALERT

Southwell Facilities Visitation FAQ

ALL VISITORS:

What locations are at Level Purple for visitation?

Tift Regional Medical Center is the only location at Level Purple.

What locations are at Level Red for visitation?

Southwell Medical, Offsite Surgery Centers, and all Clinics are at Level Red.

Will a visitor be able to leave and return within the same day?

No, once a visitor leaves the building, they will not be allowed to return until visiting hours the following day unless providers gives exception.

Does the visitor have to wear a mask while in the facility?

Yes. Southwell Facilities require patients, visitors and staff to wear masks while in the facility.

Are vendors allowed at this time?

For Level Purple, only essential vendors are allowed during this time. An essential vendor is defined as those needed for immediate provision of patient care needs.

INPATIENT VISITORS:

What is the process for granting exceptions to the visitation policy?

Any exceptions to the visitation policy will be decided by the patient's provider.

For patients with a granted visitation exception, when are visiting hours and what are the entry points?

Visiting hours are from 10 am to 6 pm daily. Visitors may enter at the 20th Street lobby. The Garage Entrance is open Monday-Friday 10 am to 6 pm and on Saturday and Sunday from 10 am to noon.

For patients with a granted visitation exception, will a visitor be allowed to spend the night?

If the patient is in a private room, a visitor may spend the night. If visitors leave, returning for continued visitation is to occur during visitor hours, 10 am to 6 pm. Entry outside of these times will be by provider exception only and through the ED entrance.

Will patients be allowed to have sitters stay with them?

Only with a visitation exception made by the patient's provider.

OUTPATIENT AND CLINIC VISITORS:

Will patients that are coming in for Day Surgery, Endoscopy, and Heart Center procedures that require sedation be allowed to have a visitor?

Yes, patients that are receiving procedures that require sedation will be allowed to have a driver accompany them to their appointment.

Will patients presenting to Tift Regional Medical Center for outpatient services such as labs and x-rays be allowed to have a visitor?

No, patients presenting for outpatient services that do not require sedation will not be permitted to bring a visitor in the building with them.

Will patients presenting to Southwell Medical Clinic (formerly Affinity) for outpatient services such as labs and x-rays be allowed to have a visitor?

Yes, patients presenting for outpatient services at facilities that are under Level Red restrictions are allowed one visitor, 18 years of age or older, to accompany them for outpatient services.

Can minor children accompany an adult during outpatient appointments?

Under the Level Red, children are not permitted to accompany parents or siblings to appointments unless there is an exception granted by the provider.

If a patient brings an interpreter the outpatient appointment, does this the interpreter count as the one visitor?

Yes. The Facility provides interpreter services if the patient would like to bring a different visitor.