



# HEALTH ALERT

## Southwell Facilities Visitation FAQ

### **ALL VISITORS:**

#### **Will a visitor be able to leave and return within the same day?**

No, once a visitor leaves the building, they will not be allowed to return until visiting hours the following day unless providers gives exception.

#### **Does the visitor have to wear a mask while in the facility?**

Yes. Southwell Facilities require patients, visitors and staff to wear masks while in the facility.

#### **Are vendors allowed at this time?**

Yes, vendors are allowed during this time.

### **INPATIENT VISITORS:**

#### **Are there any restrictions to the Level Red at Tift Regional Medical Center?**

Yes. Visitation will remain restricted for patients in the Intensive Care and Step Down Units unless exceptions are granted by provider. All other units will follow the details outlined in the Level Red Visitation Table.

#### **How does a patient designate a visitor?**

During the admission process, the patient will be asked to provide the name of their designated visitor which will be documented in the medical record.

#### **How does a patient change their designated visitor?**

Designated visitors can be changed in emergency situations. To change a designated visitor, please call 353-CARE to speak with a patient advocate.

#### **What is the process for granting exceptions to the visitation policy?**

Any exceptions to the Visitation policy will be decided by the patient's provider.

#### **For patients with a granted visitation exception, when are visiting hours and what are the entry points?**

Visiting hours are from 10 am to 6 pm daily. Visitors may enter at the 20<sup>th</sup> Street lobby.

#### **For patients with a granted visitation exception, will a visitor be allowed to spend the night?**

If the patient is in a private room, a visitor may spend the night. If a visitor leaves, he or she may only return for continued visitation during visitor hours, 10 am to 6 pm. Entry outside of these times will be by provider exception only and through the ED entrance.

**Will patients be allowed to have sitters stay with them?**

Only with a visitation exception made by the patient's provider unless this is the one designated visitor.

**OUTPATIENT AND CLINIC VISITORS:**

**Will patients that are coming in for Day Surgery, Endoscopy, and Heart Center procedures that require sedation be allowed to have a visitor?**

Yes, patients that are receiving procedures that require sedation will be allowed to have a driver accompany them to their appointment.

**Will patients presenting for outpatient services such as labs and x-rays be allowed to have a visitor?**

Yes, patients presenting for outpatient services that do not require sedation will be permitted to bring a visitor in the building with them.

**Can minor children accompany an adult during outpatient appointments?**

Under the Level Red, children are not permitted to accompany parents or siblings to appointments unless there is an exception granted by the provider.

**If a patient brings an interpreter to the outpatient appointment, does this the interpreter count as the one visitor?**

Yes. The Facility provides interpreter services if the patient would like to bring a different visitor.