



Patient Portal

[MYSOUTHWELL.COM/PORTAL](https://mysouthwell.com/portal)

At Tift Regional Health System, we believe every patient should have easy, instant access to his or her health information at any time.

We are pleased to present this opportunity through the use of a secure internet portal. Using this portal, you will be able to access your health information online in addition to viewing and paying your billing statement.

There are two ways to obtain access to the patient portal.

I. The **easiest way** is to **self-enroll** using the following steps.

- Access My TiftRegional Patient Portal via <https://mytiftregional.ighealth.com/self-enroll/>
- You must be 18 years or older with a valid email address.
- You will be required to enter First Name, Last Name, Date of Birth, and Medical Record Number and Last 4 of your Social Security Number.
- Your Medical Record Number (MRN) can be found on the Visit Summary provided at your last clinic visit or by the Office Visit Specialist at your next scheduled clinic visit.
- The information you enter will be used to verify your information in the electronic medical record.
- If information matches what is on file you will receive a "Patient Verification Success" email message.
- If the information does not match – you will receive a disqualification email message.

II. Another way to activate your access to My TiftRegional Patient Portal is to provide a **valid email address during any registration at any Tift Regional Health System facility.**

****Please ask Patient Access** during a hospital inpatient stay or your Southwell Physician Practice about enabling the portal for your health information.

- For a list of clinics that are a part of Southwell Physician Practices, visit MyTiftRegional.com.
- You control your password and access through an encrypted browser connection.
- You will then be able to access medical history and be able to communicate with your physician's office.
- Once your hospital bill is generated, you will also have access to that information.

Note: If you are acting as a **Proxy** for another patient, you will need to be listed within the Authorized Representative field within the registration conversation. Please communicate this to the Patient Access staff or Office Specialist at time of registration. **You must have signed consents from the Patient for proxy access to be approved.**

Terms of Use: Must be 18 years or older to obtain a portal account. In an effort to protect the privacy for adolescents between the ages 12 and 17, Tift Regional Health System has determined this age range to be of sensitive nature and proxy users will not be able to view any medical information. Parents of children age 12 to 17 may contact the Health Information Management Department at 229.353.6110 for medical records.



For Patients of:

- Tift Regional Medical Center
- West Campus / Southwell Medical Clinic
 - Southwell Medical
 - Southwell Physician Practices

Access a summary of your care and billing statements online **FREE**

STEP 1 For the Hospital

Provide registrar with valid email address and choose a challenge question.

For the Clinic

Request an email invitation from your Southwell Physician Practice provider at your next office visit. For a list of Southwell Physician Practice providers, visit **myTiftRegional.com**.

STEP 2

You will receive an email with a link to the Patient Portal.

STEP 3

Check your email and use the link to launch the online Patient Portal. Click on either the hospital or clinic link.

To get connected with Tift Regional Health System, just follow these easy steps:

1. Access this link: [Accept Invitation to MyTift Regional Patient Portal](#)
2. Follow the steps outlined on the page.
3. Don't forget to complete this process soon because this email invitation will expire after 90 days. We will send you a reminder before it expires. However, if you forget, just contact Tift Regional Health System to receive a new email invitation.

After you're connected, visit <https://mytiftregional.iqhealth.com/> to continue interacting with Tift Regional Health System.

Notes:
Protecting the privacy of health information is important to us, so we have made this process very secure. The email provided to you by Tift Regional Health System should be kept confidential. If you need assistance getting connected, call 1 (877) 621-8014.

Do not reply to this message as it was sent from an unmonitored email inbox.

STEP 4

You will be prompted to verify if you are the patient/ person - click Continue.

Welcome to MyTift Regional Patient Portal

MyTift Regional Patient Portal is your online connection to Tift Regional Health System. Here you can view health and visit information kept in our electronic health record and access an expanding number of online services designed to help you manage your health.

This invitation is for **JANE DOE**

If you aren't **JANE DOE** but have legal authority to manage **JANE DOE'S** health, you'll create an account for yourself first so that you can access the requested health information. If you don't manage **JANE DOE'S** health, please contact us immediately.

Are you **JANE DOE**?

Please choose

[Continue](#) [Cancel](#)

STEP 5

Verify Identity with date of birth, answer the challenge question, and agree to Terms of Use and Privacy Policy – Click Next, to create your account.

Verify Your Identity With Us

By verifying patient information with Tift Regional Health System, you are helping us keep medical record information secure.

Complete Your Information

Date of birth

Month Day Year
March 19 1986

Enter the year as 4 digits.

Your postal code

31794

The answer to this security verification question may have been provided when you were invited to join.

☒ I agree to the Tift Regional Health System [Terms of Use](#) and [Privacy Policy](#).

[Next, Create Your Account](#) [Cancel](#)

STEP 6

Enter Username (email address is recommended) along with Demographics / Password / and one security question.

Create an Account

All fields are required

First name Jane

Last name Doe

Email address jane.doe@tiftregional.com

Re-enter email address jane.doe@tiftregional.com

Date of birth

Month Day Year
March 19 1986

Enter the year as 4 digits.

Gender Female

Username janedoe1234

Password

Strong password

Re-enter password

Security question

What is the name of your favorite childhood friend?

Secure health identity provided by:

CernerHealth

Cerner Health uses a secure log in and password to access information about your health. If you don't own or control the computer you're using, turn on "private browsing" to protect your personal health information.

STEP 7

Congratulations! Your account has now been activated and you will receive a confirmation email.

Hello **Jane Doe**,

Stay connected with your health care team and access your personal medical information anytime with MyTift Regional Patient Portal.

Easily manage your health online by:

- Communicating with your care team
- Checking your latest lab results
- Requesting medication refills and renewals
- Viewing and scheduling your appointments

Sign into <https://mytiftregional.iqhealth.com/> to stay up to date.

Sincerely,

Tift Regional Health System

Please do not reply to this message as this was sent from an unmonitored email inbox.

Other Advantages of Patient Portal

Online Bill Pay.

With easy access and navigation, you can conveniently pay your bill online through Patient Portal. We offer self-service plans with various payment options. Most credit cards and debit cards are accepted.

Virtual Visits.

We offer virtual provider visits through Patient Portal for some appointments. All you need is a smartphone, tablet, or computer with a Wi-Fi connection. Virtual visits are private, secure, and easy to use. Talk to your Southwell provider to see if a virtual visit is available and appropriate for your next visit. A list of participating providers can also be found at **MySouthwell.com/Connect**.