



TIFT REGIONAL HEALTH SYSTEM, INC (TRHS)  
Tift Regional Medical Center/ Southwell Medical,  
A Campus of Tift Regional Medical Center

## Financial Assistance Policy Plain Language Summary

TRHS Facilities (“TRHS”) include not for profit charitable corporations that are committed to providing financial assistance and community services to improve access to care. TRHS is committed to providing health services to patients regardless of their ability to pay. TRHS recognizes that not all patients have the financial resources to pay their hospital bill. This Plain Language Summary provides basic information about our policy.

### TRHS Financial Assistance Policy

The Financial Assistance Program offers emergency and other medically necessary services at no cost to qualified patients. Whether patients are uninsured or underinsured, they can apply for financial assistance. Our Financial Counseling staff and a third party service will assist individuals in applying for eligible government health insurance programs and completing the financial assistance application, free of charge. Upon approval, patients may receive the following assistance:

Uninsured (True Self-Pay)	
Federal Poverty Level	Amount of Assistance
<200%	100%
201%-300%	85%
301%-400%	75%
Underinsured (Balance after Insurance)	
<200%	100%
201%-300%	25%
301%-400%	15%

*Patients who qualify cannot be charged more than the amount generally billed (AGB).*

### The Financial Assistance Policy, Application and Plain Language Summary Are Available in Multiple Languages

Financial Assistance Policies, Applications and Plain Language Summaries are available in the following languages:

- English
- Spanish

### How to Obtain Copies of our Financial Assistance Program Policy and Application

You may obtain a copy of our policy and application form free of charge in the following ways:

- Our website <http://www.mysouthwell.com/>
- Visit our Financial Counseling office located at:  
Tift Professional Building  
907 18<sup>th</sup> Street, Suite 190  
Tifton, GA 31794

- Visit any of the following Tift Regional Medical Center locations:
  - Affinity Clinic-West Campus Registration  
2225 US Highway 41 N.  
Tifton, GA 31794
  - Tift Regional Outpatient Registration or the emergency department  
901 E. 18<sup>th</sup> Street  
Tifton, GA 31794
- Visit Southwell Medical Registration located at:
  - 260 M.J. Taylor Road  
Adel, GA 31620
- Request copies by calling (229) 353-6124, option 2, or send an email to [pfsfinancialcounselor@tiftregional.com](mailto:pfsfinancialcounselor@tiftregional.com)

### Providers who are not covered under the Financial Assistance Policy

Certain physicians are not covered under the Southwell Financial Assistance policy. Please visit our website or contact us at (229) 353-6124, option 2, for more information.

### Return Your Completed Application

Tift Regional Health System, Inc.  
Financial Counseling Unit  
P.O. Box 807  
Tifton, GA 31793

If approved, financial assistance will apply to:

- Tift Regional Medical Center
- Tift Regional Medical Center, West Campus
- Southwell Medical (Adel, GA)
- Other locations can be found at <http://www.mysouthwell.com/financial-assistance>

### Important

**Patients/Guarantors may apply for financial assistance at any time up to two hundred forty (240) days after the first post-discharge billing statement is available.**